



COMPLETE TECHNICAL REPRESENTATION, Inc.

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January 4, 2002

Ms. Renata Hesse  
Trial Attorney  
Antitrust Division  
Department of Justice  
601 D Street NW, Suite 1200  
Washington, DC 20530

Dear Ms. Hesse:

I have been an executive in the aerospace business for the past 37 years and I do not see that a continuation of the Microsoft lawsuit will do any more than spend many additional dollars of the taxpayer's money. The settlement, as it now stands, may not completely satisfy all parties involved, but it appears that the most logical and certainly the most cost savings to the taxpayer would be accomplished if the present settlement were accepted.

There comes a time when the continuation of a lawsuit destroys the foundation of the United States business approach in that it does away with compensation to the innovative individual or company that designs, produces and markets their product.

I propose that you accept the terms of the Microsoft settlement thus saving future unnecessary taxpayer's dollars.

Sincerely,

H. N. Symonds  
CEO